



## **Rules and Regulations for Aquatic Center**

1. **Opening weekend:** Saturday, May 23<sup>rd</sup>, 2020 (11:00am - 6:00pm); Sunday, May 24<sup>th</sup>, 2020 (12:00pm - 6:00pm); Monday, May 25<sup>th</sup>, 2020 (11:00am – 6:00pm).
2. **Closing Weekend:** Saturday, September 5<sup>th</sup>, 2020 (11:00am – 6:00pm), Sunday, 6<sup>th</sup>, 2020 (12:00pm – 6:00pm), Monday, September 7<sup>th</sup>, 2020 (11:00am – 6:00pm).
3. All MSMC Aquatic Center season passes will be sold individually at MSMC Aquatic Center.
4. All season pass sales will need a picture on file and card for entry to the pool.
5. All passes without a picture on file and a card will not be allowed access to the pool.
6. Hours of operation change in August when Montgomery County Schools are back in session. MSMC Aquatic Center will be closed during the week and open 11:00am – 6:00PM Saturdays and 12:00pm – 6:00pm Sundays.

## GENERAL RULES

- Lifeguards have the authority to prohibit any behavior or activity that poses a risk of incident or injury.
- Running, pushing, and horseplay are not permitted.
- Anyone wishing to ride the slide must be at least 48 inches tall.
- Any children, ages 13 & under, must be accompanied by an adult or someone 16 years of age or older. If children age 13 & under attempt to enter the pool facility without an adult, access will be denied, and they will be required to contact a parent/guardian to pick them up.
- Parents/Guardians that drop off their children must make proper arrangements to pick up their children not later than the close of the facility.
- Parents leaving their children at the facility with an adult that is not considered a legal guardian should ensure that their child has a phone number where they can immediately be contacted, in the event of an emergency.
- Video recording at the facility shall be only be conducted with the express written consent of the MSMC Aquatic Center.
- Person(s) who habitually violate the rules and regulations, or those patrons that continue to exhibit behavior that is deemed unsafe, or inappropriate will be asked to leave the facility, with no refund due. Repeat offenders will not be granted access to the facility and will not receive a refund. The MSMC Aquatic Center reserves the right to suspend all season passes if rules and regulations have been broken.
- No pool noodles, toys or floats allowed.
- No outside food or drinks. No coolers permitted.
- **Smoking, vaping and smokeless tobacco are not permitted inside the pool area!**
- Children who are not toilet trained must wear a swim diaper and plastic pants. Bathroom breaks are called every hour at 10 minutes to the hour. Please take your children to the restroom at that time.

- Only Coast Guard approved flotation devices may be worn. Arm floats, plastic float rings and rafts are not permitted for safety reasons.
- Guest with open cuts, abrasions, or sores are not permitted to enter the water.
- Pets are not permitted.
- Spitting and blowing the nose are not permitted in the pool area.
- All patrons are asked to shower before entering the pool.
- Admission is based on park capacity as established by the Fire Marshal and Health Department.
- Lifeguards have the authority to prohibit any behavior or activity that poses a risk of incident or injury.
- Running, pushing, and horseplay are not permitted.

**SWIM ATTIRE:** The intent of enforcing a swim attire policy is to maintain a clean, safe, and inviting environment for our patrons. Non-swimwear clothing can create problems with water clarity, disinfectant systems and water filtration. The more cotton-like clothing present in the pool, the cloudier the water can become, which makes it an unsafe environment for **ALL** swimmers using the facility.

- All children who are not potty trained must wear a swim diaper and vinyl pants in the facility. Vinyl swim pants and swim diapers will be available for purchase at the front desk or concession stand.
- **ABSOLUTELY NO METAL RIVETS ON SWIMSUITS IF RIDING SLIDES!**
- Swimsuits and swim shorts will be the only attire approved for this pool.
- Our establishment respects each patron need for modesty and religious compliance, but to be fair to **ALL** persons using the pool we must enforce swim wear attire consistently for all patrons. Shirts and/or can be worn over swimsuits as long as they are made of a nylon or lycra material.
- **NON ACCEPTABLE SWIM ATTIRE:** T-shirts, bras, sports bras, sport shorts, jerseys, cut off jeans or any cotton materials, shorts or cover – ups worn over swimwear that is not made of swim suit material, underwear or jock straps worn under swim suits or shorts, thongs bikinis or suits that are deemed too revealing by pool staff for a family environment.

## **FECAL CONTAMINATION**

- In the event of a fecal contamination in the pool, the pool may close from one hour, up to 48 hours depending on the severity, in order to properly sanitize the affected area.
- Breaks are called every hour to ensure our patrons time to visit the restroom facilities. Please utilize these facilities for the health and safety of other pool patrons
- Children who are not potty trained must wear both swim diapers and vinyl swim pants. Vinyl pants can be reused.
- In the event of a fecal accident in the pool, the pool will close for several hours to clean and sanitize. If you have arrived within 2 hours of this accident, and the pool does not reopen, MSMC Aquatic Center will issue you a pass to return on another day.
- When accidents happen in the pool, all park patrons are affected. Thank you for helping us encourage a happy and safe experience at MSMC Aquatic Center. We realize that this is an inconvenience for everyone, and we apologize for the situation. However, the MSMC Aquatic Center cannot prevent these situations.

## **INCLEMENT WEATHER**

- In the event of a Thunderstorm or other weather-related event, the pool will close, and no refunds will be issued. The pool will reopen as soon as safely possible.
- In the event the facility is closed for inclement weather, all patrons are required to leave and/or plan for transportation.

## **VIOLATIONS**

Person(s) who habitually violate the rules and regulations, or those patrons that continue to exhibit behavior that deemed unsafe, or inappropriate will be asked to leave the facility and will not receive a refund. The MSMC Aquatic Center reserves the right to suspend all season passes in the event rules and regulations have been broken.

## **SEASON PASS RULES & INFORMATION**

1. A MSMC Aquatic Center season pass is a discounted rate for admittance to the MSMC Aquatic Center. There are no additional membership benefits.
2. On days where the facility has reached maximum occupancy of 1100, season pass holders may have to wait in line to enter the facility. The Fire Marshall sets the maximum occupancy for the facility.
3. **SEASON PASS ACCOUNTS WITH NO PICTURES ON FILE WILL BE PLACED ON HOLD AND WILL BE DENIED ACCESS TO THE POOL.**
4. Families with 4 or more children are eligible for a discounted rate if they purchase a season pass for two adults in the family and three additional children or one parent and four children. Discounts are only available in person at the MSMC Aquatic Center and parents must bring legal proof of guardianship or copy of the birth certificate to be eligible for a discount.

## **UNDERAGE CHILDREN**

1. When meeting another adult at MSMC Aquatic Center who will be supervising your child, that adult must come to the front desk and take the children into the facility. No one will be allowed to enter the facility without paying an admission fee.
2. Parents leaving their children at the facility with an adult that is not considered a legal guardian should ensure that their child has a phone

number where they can immediately be contacted in the event of an emergency.

## **VIDEO TAPING**

1. Video taping at the facility shall only be conducted with the express written consent of the MSMC Aquatic Center Digital Camera or other camera usage must be approved by authorized MSMC Aquatic Center Staff.

## **REFUNDS**

1. Refunds, coupons, or other non-monetary items will not be given due to any pool closures. We realize that this is an inconvenience for everyone, and we apologize for the situation. However, the MSMC Aquatic Center cannot prevent these situations. These incidents occur in every public water facility.
2. No refunds of any form will be given to Season Pass Holders after June 15. If a refund is needed before this date, the pass holder must complete a "request for refund form". If granted, any usage of the facility, the cost of materials, plus \$5 processing fee will be deducted from the prorated refund. Any and/or all requests for refunds will be at the sole discretion of the MSMC Aquatic Center and all decisions will be final.